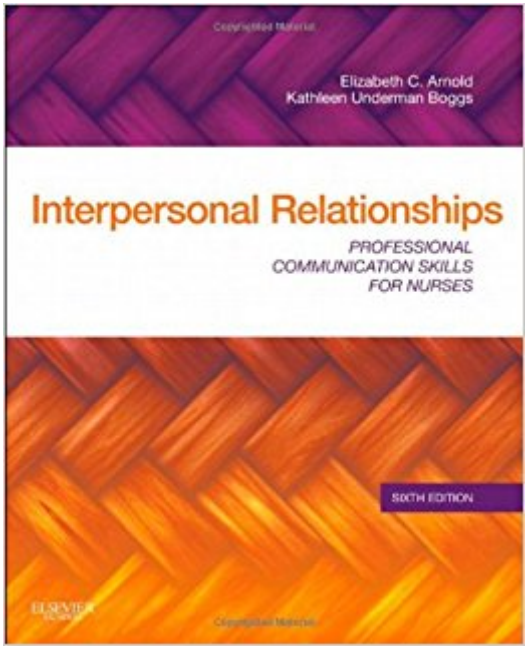
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Interpersonal Relationships: Professional Communication Skills For Nurses, 6e



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Synopsis

Acclaimed for its strong theoretical framework and consistent organization, Arnold and Boggs' Interpersonal Relationships: Professional Communication Skills for Nurses, 6th Edition, remains the definitive resource in developing effective communication with clients, families, and colleagues in order to achieve treatment goals in health care. This two-time AJN Book of the Year award-winner is thoroughly updated and includes current references describing how to modify communications strategies for various populations and situations including children, the elderly, end of life, health teaching, stress, crisis, and colleagues. Two new chapters address issues in contemporary health care related to promoting health safety and supporting continuity of care. Not only does this book present proven communications strategies and principles in nursing, psychology, and related theoretical frameworks, but also it challenges you to apply these strategies and principles to numerous exercises and practical nursing case studies. Written in terms of the nurse-client relationship, the cutting-edge communications strategies presented are key for nursing students and professional nurses. Covers all mandated topics for nursing professionals, from beginning students to staff development in a variety of settings, including professional collaboration, health team communication, patient-centered care, safety, and hand-off communication. Discusses nursing, behavioral, developmental, family, and communication theories, providing an essential foundation and a theoretical perspective of effective communication. Offers basic concepts first, followed by applications with emphasis on assessment, providing a sound framework as you prepare for nurse-client interactions. Experiential exercises offer the opportunity to practice, observe and critically evaluate your professional communication skills in a safe learning environment. Critical Thinking Exercises promote critical thinking processes essential for effective communication in nursing practice. Includes case examples throughout, creating empathy for clients' perspectives and needs. Offers Ethical Dilemma and Developing an Evidence-Based Practice boxes in each chapter. Describes how best to use the electronic health record for clear communication with current information on classification systems, standards of documentation, and telehealth technologies used in nursing. Acknowledges humor, gender, and touch as important means of communication in interpersonal relationships. Increases awareness of the issues involved in communicating with individuals of various stages of life, clients with special needs, and colleagues in all areas of health care. Provides learning objectives, chapter overviews, and a detailed glossary -- all designed to focus your learning and help you organize key content. A timely NEW Communicating for a Safe Environment chapter provides practice guidelines in line with The Joint Commission National Patient Safety Goals on improved communication among caregivers. NEW

Communicating for Continuity of Care chapter defines COC and describes current challenges, and addresses its relational, informational, and management dimensions. Enhanced discussion on spirituality and end-of-life needs focuses on trust, empathy, and the nurse-client relationship -- all central components of holistic nursing identified by The Joint Commission as priorities for patient care.

Book Information

Series: Interpersonal Relationships

Paperback: 560 pages

Publisher: Saunders; 6 edition (December 21, 2010)

Language: English

ISBN-10: 1437709443

ISBN-13: 978-1437709445

Product Dimensions: 9 x 7.5 x 0.8 inches

Shipping Weight: 1.8 pounds (View shipping rates and policies)

Average Customer Review: 3.8 out of 5 stars 37 customer reviews

Best Sellers Rank: #192,337 in Books (See Top 100 in Books) #17 inÂ Books > Textbooks > Medicine & Health Sciences > Allied Health Services > Caregiving #125 inÂ Books > Textbooks > Medicine & Health Sciences > Nursing > Clinical > Psychiatric #151 inÂ Books > Medical Books > Nursing > Psychiatry & Mental Health

Customer Reviews

While there are a lot of books out there that we nurses need to read for our education, this book is actually helpful. Though the print is comfortably larger and easier to read, it does still take some time to work thru the chapters. I had a layoff from nursing to raise my daughter. My initial experience as a brand new nurse was a bit rough. This book, specifically chapters 4 and 5, had some very useful information that offered insight on my difficulties. This will be immensely helpful in returning to my career the second time around. I plan on taking the binding off and making it a spiral bound book for ease of repeated use. It will be a resource I go back to again and again. I would recommend it to anyone in the field of nursing.

Interesting, despite I had to buy for classes, I only used it once.

I thought this would be a very good book but its not. The chapters are long and boring. Its really

hard to keep your attention. No self study ques. This book was required reading for nursing school so I have to make it work and keep reading.

Interesting read as my elective course! I recommend it!

Book is falling apart. I'm afraid to use or open the book to complete my assignment.

The content is understandable and a good reference for nursing students for therapeutic communication.

The book was in excellent condition for a good price.

Its kind of common sense to be able to communicate with patients in a professional manner. I didn't need to read this book for my communications class.

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